# The Growth of the Low-Skill Service Jobs and the Polarization of the US Labor Market

by David Autor and David Dorn Presenter: Benedikt Dengler

European University Institute

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# Motivation 1: Polarization in Employment

Panel A. Smoothed changes in employment by skill percentile, 1980-2005



#### Motivation 2: Polarization in Wages

Panel B. Smoothed changes in real hourly wages by skill percentile, 1980-2005



#### What can explain the observed patterns?

- Canonical SBTC model cannot account for observed nonlinearities
- Need a new theory to explain observed patterns
- Start from additional stylized facts related to polarization

# Employment Polarization and Services

Panel A. Observed and counterfactual changes in employment by skill percentile, 1980–2005



Skill percentile (ranked by occupational mean wage)

# Wage Polarization and Services

Panel B. Observed and counterfactual changes in hourly wages by skill percentile, 1980–2005



Skill percentile (ranked by 1980 occupational mean wage)

# This Paper

Claim

 Understanding employment/wage developments in services key for understanding overall polarization

Hypothesis

- ► polarization = consumer preferences × technological change
- preferences: variety over specialization goods and services complementary in consumption
- ► technology: non-neutrality focused on routine, codifiable jobs Contribution
  - develop task based GE model to study these mechanisms
  - ► test predictions on detailed US local labor markets

# Outline

- ► Model
- Data
- ► Results

# Model: environment

- ▶ variant of the Acemoglu and Autor (2011) model
- 2 sectors, goods g and services s
- ▶ 2 types of workers: high- and low-skilled
- 4 factors of production:
  - computer capital K, providing routine task services
  - abstract labor, supplied by high-skilled labor
  - routine labor, supplied by low-skilled labor
  - manual labor, supplied by low-skilled labor
- Labor productivity
  - low-skilled labor homogeneous in producing  $L_m$
  - low-skilled labor *heterogeneous* in producing  $L_r$
  - low-skilled routine efficiency  $\eta \sim F(\eta).$  Assume  $f(\eta) = e^{-\eta}$
- ► low-skilled workers supply routine labor iff  $w_r(t)\eta \ge w_m(t)$

# Model 2: production technology

Production of goods

$$Y_g = L_a^{1-\beta} [(\alpha_r L_r)^\mu + (\alpha_k K)^\mu]^{\beta/\mu}$$

– production elasticity between K and  $L_r$  is  $\sigma_r = 1/(1-\mu)$ 

Production of services

$$Y_s = \alpha_s L_m$$

–  $\alpha_s \equiv 1 \rightarrow \alpha_r$  is relative efficiency of routine labor

Production of capital

$$K = Y_k(t)e^{\delta t}/\theta$$

– implies price  $p_k(t) = Y_k/K = \theta e^{-\delta t}$  falling over time

# Model 3: Discussion of complementarities

Role of computer capital

- complement to high-skilled sector in production of goods
- ► substitute for low-skilled labor in production of goods
- ▶ neutral wrt. low-skilled labor in service production

Closing the model

- ▶ consumer preferences:  $u = (c_s^{\rho} + c_g^{\rho})^{1/\rho}$ ,  $\rho < 1$
- consumption elasticity given by  $\sigma_c = 1/(1-\rho)$

# Model 4: Polarization

- ▶ look at long-run  $(t \to \infty)$  allocation of low-skilled labor between goods and service production
- inequality measured by wage ratios  $w_m/w_r$  and  $w_a/w_m$ .

#### Result 1

If consumption elasticity  $\sigma_c$  is larger than production elasticity  $\sigma_r$ , then low-skilled wages in goods sector will fall relative to low-skilled wages in the service sector inducing employment reallocation and polarization.

#### Result 2

If, in addition, goods and services are at least weak complements in consumption ( $\sigma_c \leq 1$ ), then  $w_m$  converges to  $w_a$ , leading to wage polarization.

# Model 5: Spatial Equilibrium Sketch

- $\blacktriangleright$  extend framework to multi-regional setting with regions  $j \in 1,...,J$
- ► regions are heterogeneous in skilled-labor intensity of production β<sub>j</sub>
- ► high-skilled labor fully mobile, low-skilled labor immobile
- high-skilled real wage changes through interaction between declining capital price and skill intensity of production
- ► therefore, real wage changes heterogeneous across regions

#### Model 6: Testable Predictions

For declining  $p_k(t)$ , a region j with lower  $\beta_j$  will experience

- 1. greater adoption of computer technology, i.e. greater reduction of  ${\cal L}_r$
- 2. greater reallocation of low-skilled labor from routine to manual/service occupations
- 3. wage polarization, i.e. over-proportional increase in  $w_a$  and  $w_m$  through complementarities between K and  $L_a$  and consumption complementarity between goods/services
- 4. larger net inflows of  $L_a$ , due to complementarities with K

#### Data Sources

- ► Census IPUMS for 1950, 1960,..., 2000 (1-5% of population)
- ► American Community Survey for 2005 (.5% of population)
- ► Sample: individuals aged 16–64 working in previous year
- ▶ Labor supply: # weeks worked  $\times$  usual # hours/week
- ► Local labor market definition: Commuting Zones (CZ)
- MSAs not consistent over time, which precludes use for this paper

# Routine Task Intensity (RTI) 1: Definition

- ▶ based on *Dictionary of Occupational Titles* (DOT)
- DOT categorizes occupations by task requirements
- ▶ range of tasks, w/ different levels of intensity  $T \in (1, 10)$
- From these tasks, construct routine, abstract and manual task content
  - $T^R = 1/2 \times$  ('set limits/tolerances/standards' + 'finger dexterity')
  - $T^M$  = 'eye-hand-foot coordination'
  - $T^A = 1/2 \times (\text{'direction control/planning'} + \text{'GED math'})$
- RTI by occupation k is defined as

$$RTI_k = \ln(T_{k,1980}^R) - \ln(T_{k,1980}^M) - \ln(T_{k,1980}^A)$$

# Routine Task Intensity (RTI) 2: Occupational Groups

	<i>RTI</i> index	Abstract tasks	Routine tasks	Manual tasks
Managers/prof/tech/finance/public safety	_	+	_	_
Production/craft	+	+	+	-
Transport/construct/mech/mining/farm	_	_	+	+
Machine operators/assemblers	+	_	+	+
Clerical/retail sales	+	_	+	_
Service occupations	_	_	_	+

TABLE 2-TASK INTENSITY OF MAJOR OCCUPATION GROUPS

*Notes:* The table indicates whether the average task value in occupation group is larger (+) or smaller (-) than the task average across all occupations. Shaded fields indicate the largest task value for each occupation group.

# Routine Task Intensity (RTI) 3: by wage ranking



FIGURE 4. SHARE OF ROUTINE OCCUPATIONS BY OCCUPATIONAL SKILL PERCENTILE

- ► routine-intensive occupations: top third of RTI in 1980
- ► routine employment share *RSH*: share of employment in routine-intensive occupations

#### Results 1: High Routine Share $\Rightarrow$ High Polarization



Panel A. Smoothed changes in employment by skill percentile, 1980-2005

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Panel B. Smoothed changes in real hourly wages by occupational skill percentile, 1980–2005



Commuting zones split on mean routine share in 1980

Skill percentile (ranked by 1980 occupational mean wage)

#### Results 2: PC adoption and routine labor displacement

TABLE 3—COMPUTER ADOPTION AND TASK SPECIALIZATION WITHIN COMMUTING ZONES, 1980–2005

(Dependent variables:  $10 \times$  annual change in adjusted PCs per employee,

 $10 \times$  annual change in employment share of routine occupations)

	(1)	(2)	(3)	
Panel A. $\Delta$ Adjusted PCs per em	ployee, 1980–2000			
	1980–1990	1990-2000	1980-2000	
Share of routine $occs_{-1}$	0.695***	0.490***	0.619***	
	(0.061)	(0.076)	(0.044)	
$R^2$	0.577	0.332	0.385	

Panel B.  $\Delta$  Share routine occupations, 1980–2005

	All workers	College	Noncollege
Share of routine $occs_{-1}$	-0.254***	-0.153***	-0.295***
- 2	(0.023)	(0.024)	(0.018)
$R^2$	0.433	0.206	0.429

#### Results 3: Growth of Service Sector Employment

Panel A. Change in noncollege service employment share by CZ, 1980-2005



- ▶ robust to replacing  $RSH_{1980}$  w/ RSH at start of decade
- robust to controls (labor supply/demand factors)
- ▶ robust to instrumenting initial  $\beta_j$  w/  $\beta_j$  in 1950

#### Results 4: Alternative explanations

#### TABLE 6—PREDICTING CHANGES IN SERVICE OCCUPATION EMPLOYMENT WITH MEASURES OF OFFSHORABILITY, INCOME EFFECTS, AND SUBSTITUTION EFFECTS (Dependent variable: 10 × annual change in share of noncollege employment in service occupations, 1980–2005)

	A. Offshoring B. Income effects		C. Substitution effects					
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Share of routine occs <sub>-1</sub>		0.164*** (0.044)		0.205*** (0.037)		0.209*** (0.037)	0.215*** (0.038)	0.181*** (0.035)
Offshorability index <sub>-1</sub>	0.007 (0.005)	-0.005 (0.006)						
$\Delta \ln(\mathrm{P90})$ weekly wage			0.013 (0.015)	-0.017 (0.015)				
$\Delta$ Average annual hours per college grad/2,080					$-0.111^{***}$ (0.032)	-0.127*** (0.031)		
$\Delta$ Average annual hours per male college grad/2,080							-0.069*** (0.018)	
$\Delta$ Average annual hours per female college grad/2,080								-0.083*** (0.024)
$R^2$	0.17	0.18	0.17	0.17	0.19	0.19	0.18	0.19

### Literature